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# 10-Digit Local Dialing Within Alberta & New Area Code

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CAGC INFORMATION ALERT

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**Canadian Association of Geophysical Contractors**

1045, 1015 - 4th Street SW

Calgary, Alberta

T2R 1J4

Phone: 403 265 0045

Fax: 403 265 0025

E-mail: [info@cagc.ca](mailto:info@cagc.ca)

## Information

### Alert

10-07

The Canadian Numbering Administrator's have forecasted that the area code 403 and 780 regions will run out of telephone numbers by March 2009 and October 2009 respectively. In order to deal with this fast approaching milestone the Canadian Radio-television and Telecommunications Commission (CRTC) recently announced that effective September 12, 2008, 10-digit local dialing will be required for *all* local calls in Alberta.

To prevent the exhaustion of telephone numbers in the area code 403 and 780 regions, 10-digit dialing will begin on June 23, 2008. The change to 10-digit dialing will be gradually introduced over the following weeks and become mandatory by September 12, 2008.

Also effective on September 12, 2008 a new area code, 587, will be introduced to provide area code 403 and 780 regions with new numbers. This means that customers seeking new numbers in the current 403 and 780 area code regions could be given a number starting with area code 587.

In order to ensure a smooth transition, members are encouraged to start making the necessary changes as soon as possible by reprogramming various communication systems and equipment including telephones, faxes, computers and wireless equipment. It is also worthy to note that if your business or home is equipped with an alarm system, you should contact your alarm company to ensure their security systems are set up for 10-digit dialing. Individuals with an existing telephone contract will not be required to change their current contact numbers and geographical boundaries governing long distance calling will not be affected.

All three digit dialing numbers such as 911, 211, 311, 411 etc will remain the same.

*For more information, please contact the CAGC*